

Introduction

The BT Home Monitor Keyfob provides a convenient way to turn your system on and off, from inside or outside your home. It is safe and secure because the code for your house is chosen from 16 million combinations. The panic button function allows the user to call for help in an emergency, ensuring that nominated contacts receive alerts by telephone, text message and e-mail.*

You can have up to 8 Keyfobs for individual users. One is already supplied with your BT Home Monitor VP1000, so an additional 7 can be added.

Inside The Box

- 1 Wireless Keyfob (Battery Included)
- Installation Guide

Before You Begin

Be sure you have set up your BT Home Monitor VP1000 system according to the instructions shown in the main User Guide.

Before you proceed check that your Control Panel says, BT HOME MONITOR or READY. If it does not, please consult the troubleshooting section of the main User Guide.

Note that only the MASTER CODE owner can add an accessory.

Installation

Step 1 – Register Your Keyfob

At the Control Panel, follow these instructions.

PRESS	DISPLAY
NEXT 	Until the display shows SYSTEM PROFILE.
SHOW / OK 	Enter your MASTER CODE – if you have not selected a personal PIN number, this will be the default setting – 2580.
NEXT 	Until the display shows ADD / DEL KEYFOB.
SHOW / OK 	Display will show KEYFOB NO:– Enter the Keyfob number you want, e.g. 2, or press NEXT to find the next available Keyfob location. As the BT Home Monitor has a Keyfob supplied number 1 is already taken and a black box ■ will appear next to the number signifying that the slot has been taken. You can add additional Keyfobs from the number 2 slot onwards.
SHOW / OK 	Display shows ACTIVATE NOW. Press the STAR button on the Keyfob. You will hear a confirmation melody. Display shows KEYFOB NO: (number), plus a black box to show the slot is now taken. The Keyfob is now registered. <i>Choose either:</i>
NEXT 	To move to the next Keyfob. <i>Or</i>
HOME	Three times, then <OK> to exit to return to READY.

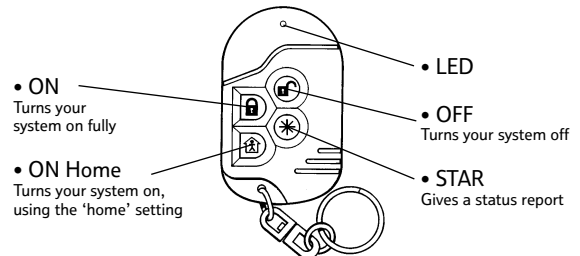
Please remember to update your personal online account with this information so that your monitoring service can report information accurately.

Step 2 – Test The Keyfob

1. Stand about 3m away from the Control Panel and turn the system on by pressing the button. Check that the Keyfob's red LED flashes.
2. The ON indicator light should appear on the Control Panel. The panel will state aloud, "Switching on house, please exit now". The exit delay beeps will begin.
3. Press the button to switch your BT Home Monitor system off.

Usage

Keyfob Buttons



Press ON and ON Home together to send an Emergency alert.


Using The Keyfob

As the Keyfob will switch your system on and off, without the need for a personal code or USER PIN number, be sure to keep it safe and secure. It is not advisable to keep your property or home address in the same location as your Keyfob. If you do lose or misplace a Keyfob it can be deleted for your peace of mind.

Deleting A Keyfob

You may at some point decide you do not wish to use one or more of the Keyfobs. To delete a Keyfob from the Control Panel, follow these instructions.

PRESS	DISPLAY
NEXT 	Until the display shows SYSTEM PROFILE.
SHOW / OK 	Enter your MASTER CODE – if you have not selected a personal PIN number, this will be the default setting – 2580.
NEXT 	Until the display shows ADD / DEL KEYFOB.
SHOW / OK 	Display shows KEYFOB NO:– Enter the Keyfob number for the sensor you wish to delete e.g. 2 or press NEXT to scroll through the list.
SHOW / OK 	Display shows <OFF> TO DELETE.
OFF	Display shows KEYFOB NO: (number). <i>Choose either:</i>
NEXT 	To move to the next Keyfob. <i>Or</i>
HOME	Three times then <OK> to exit to return to READY.

To test that it has successfully been removed, press the  on the Keyfob to see whether the Control Panel responds. You may also wish to remove the battery.

Please remember to update your personal online account with this information so that your monitoring service can report information accurately.

Maintenance

Low Battery Warning

The Keyfob is powered by a 12V alkaline type A23 or equivalent battery which will last for about a year. The Keyfob will display these signals :

Normal LED steady upon pressing a button.

Low LED flickers upon pressing a button.

When a low battery is indicated replace immediately. You will also receive a low battery report via the Control Panel (which displays the message KEYFOB LOW BATTERY and the CHECK indicator light will come on) and via your BT Home Monitor online account.

Replacing the Battery

1. Remove the screw from the back of the Keyfob and open the cover.
2. Remove and dispose of the old battery safely.
3. Insert the new battery (observing polarity + and -).
4. Replace the cover and tighten screw.

Cleaning

Clean with a soft cloth or sponge moistened lightly with water and a mild detergent. Wipe dry immediately. Do not submerge in water and do not use abrasives or solvents.

Support

For further assistance:

If you need further information, please refer in the first instance to the main BT Home Monitor VP1000 User Guide.

Alternatively, BT advisors are on hand to assist – 24 hours a day, 7 days a week.

Telephone : 0870 240 1979. Call charges will apply.

Or email : bthomemonitoring-support@bt.com

Important Information

Product Information

Wireless systems are reliable and tested to high standards. However, due to their transmitting power and range, there are some limitations to be considered:

- Receivers may be blocked by radio signals occurring on or near operating frequencies, regardless of the code selected.
- A receiver can only respond to one transmitted signal at a time.
- Wireless equipment should be tested regularly to determine whether there are sources of interference and to protect against faults.

Specifications

Frequency (MHz):	868.95
Modulation:	ASK (ON-OFF keying)
Coding:	28-bit ID, 4-bit function code and 32-bit rolling code
Power Supply:	12V alkaline battery, type A23 or equivalent
Current Consumption:	11mA (during transmission)
Battery Life Expectancy:	1 year (for typical use)
Operating Temperature:	0° to 49°C (32° to 120°F)
Dimensions:	53.5 x 31.5 x 12.5mm (2-1/8 x 1-1/4 x 1/2in)
Weight (inc. Battery):	21g (3/4oz)
Colour:	Black

BT Guarantee

Your BT Home Monitor Keyfob VP is guaranteed for a period of 12 months from the date of purchase. Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion, the option to replace the BT Home Monitor Keyfob, or any component thereof, which is identified as faulty or below standard, as a result of inferior workmanship of materials. Products over 28 days old from the date of purchase may be replaced with a refurbished product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.
- This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- This guarantee does not affect your statutory rights.

Within the 12 month guarantee period:

If you experience difficulty using the product, prior to returning your product, please contact the BT Home Monitor helpdesk for assistance on 0870 240 1979 – 24 hours, 7 days a week (call charges will apply). In the unlikely event of a defect occurring, please follow the help desk's instructions for replacement or repair.

Outside of the 12 month guarantee period:

If your product needs repair after the guarantee period has ended. We recommend that you call the helpdesk for information.

Instructions for returning the product:

If the helpdesk is unable to remedy your problem they may ask you to return the product to the original point of purchase. Where possible, pack the product in its original packaging. Please remember to include all parts. (Please note that we cannot take responsibility for goods damaged in transit.) Please obtain and keep proof of posting.

Terms and Conditions

For full Terms and Conditions for BT Home Monitoring, please visit www.bt.com/homemonitoring

Declaration of Conformity with European Community Directive 1999/5/EC

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards. This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive 1999/5/EC. The Declaration of Conformity for the BT Home Monitor VP1000 is published on the website: <http://www.visonic.com/bthomemonitor>

*You must have an active subscription to the BT Home Monitoring System to receive alerts.